

## Information letter to our business partners

Dahlenburg, 19.03.2020

Dear customers,

We are contacting you because of the worldwide spreading of the Corona virus (COVID-19) and the resulting restrictions of public life. Which has as well a massive influence to the economic performance.

As we are in Germany affected by this serious situation as well, we might be forced to take actions to maintain at least a minimum level of operation in our company.

We ask you for your understanding, that such measures will affect all divisions of our company and we apologise for potential inconveniences on your side.

Due to the fact that COVID-19 is a force majeure, we cannot estimate the future effects and therefore delays in deliveries are possible. If complete areas are closed or truck traffic will stop completely, it is considered to be force majeure and is not under our control.

We try hard to keep the scheduled delivery dates, but we have to inform you, that already agreed and future delivery dates, besides the contractual agreement, are non-binding at the moment.

We assure you, that we will do everything to be a reliable partner for you, especially in these difficult times.

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